67 th. ANNUAL REPORT FOR THE YEAR ENDED DEC. 31, 1983

Minister responsible for the Workers' Compensation Act:

The Honourable Robert H. McClelland,
Minister of Labour

Agency responsible for the administration of the Act and the adjudication of all matters arising thereunder:

Workers' Compensation Board

To:

His Honour the Lieutenant-Governor in Council of the Province of British Columbia

May it please Your Honour: Sir

As required by Section 69 of the Workers' Compensation Act, we now submit the 67th Annual Report of the Board, for the year ended 31 December 1983.

THE FINANCE AND STATISTICS SECTION OF THIS REPORT IS AVAILABLE AS A SEPARATE PUBLICATION FROM ANY WCB OFFICE.

67TH ANNUAL REPORT

FOR THE YEAR ENDED

31 DECEMBER 1983

WORKERS' COMPENSATION BOARD OF BRITISH COLUMBIA

HIGHLIGHTS

YEAR IN REVIEW

Walter Flesher was appointed Chairman, effective 1 January 1984, replacing Art Gibbons, who resigned. The Board thanks Mr. Gibbons for his dedicated service and wishes him well in his future activities.

Compensation coverage for farmworkers began 4 April 1983.

Increased emphasis was placed on controlling administration expenses in 1983. (These expenses do not include compensation benefit costs, which are determined by the number and severity of claims.)

In 1983, administration expenses increased by 1.6% over 1982, while the inflation rate (C.P.I.) for the year was 5.8%. The number of WCB staff decreased from 1635 to 1570.

	1983	1982
Employers registered	82,723	81,222
Claims first reported	151,815	159,947
Compensation benefits paid	$268,350,000	$256,828,000
Industrial Health and Safety Inspection Reports issued	29,782	27,693
Assessment income	$457,839,000	$483,868,000
Investment income	$139,468,000	$130,039,000
Administration expenses	$ 67,866,000	$ 66,908,000
Administration expenses as a percent of total income	11.4%	10.9%
Unfunded liability	$433,559,000	$504,350,000

Assessment Income - The decrease results from lower levels of industrial activity.

Investment Income - The net return on the average book value of investments held was 10.30% compared to the 1982 return of 11.83%.

Compensation Payments - The increase is the net result of higher wage levels during the year partly offset by lower claims volume.

Administration Expenses - Administration expenses increased 1.6% over 1982 as a result of a detailed program of cost control.

Unfunded Liability - The unfunded liability amounted to $433,559,000. This is a decrease of 14% from 1982.

The sharp decline in the accident rates, and the improved rate of return on the Board's investments together with net gains in assessment income resulting from rate increases were the main factors influencing the reduction in the unfunded liability.

INDUSTRIAL HEALTH AND SAFETY DIVISION

INDUSTRIAL SAFETY DEPARTMENT

INDUSTRIAL SAFETY INSPECTION SECTION

The section this year placed considerable emphasis on safety education while ensuring compliance with the Industrial Health and Safety Regulations.

Education for safety in the Agricultural Industry was one of the prime targets. Over forty meetings, seminars and educational presentations were held throughout the year with various farming associations and commodity groups.

Other educational activities included a one-week course on blueprint requirements and accident prevention programs for the construction industry; the publication of the "Ground Skidding Handbook"; completion of a series of slide-tapes on Falling and Bucking; and completion of a pamphlet listing health and safety education programs for presentation by Board personnel.

This year we have also concluded a comprehensive investigation in winter logging procedures. A number of our personnel have also contributed, on an advisory basis, to the Regulation Review Process.

FIRST AID SECTION

Survival First Aid

The Survival First Aid program was revised and cardio-pulmonary resuscitation and patient assessment were added in order to better equip the isolated Survival First Aid Attendant.

Three one-hour segments on Survival First Aid were produced for the Knowledge Network, at which time the new Survival program was introduced.

Intermediate Industrial First Aid

A new 30-hour first aid course was developed and made available for the Agricultural Industry.

325 instructors were trained in Intermediate Industrial First Aid and given their two-year certificates.

A workbook was produced for this intermediate program and includes all pertinent material for training the Intermediate Industrial First Aid Attendant.

Industrial First Aid

The regular work of examining Industrial First Aid Attendants continued. In addition, there were four Instructor Schools held which resulted in 36 new instructors being certified.

During the year, all Industrial First Aid Instructors have been re-certified in all three programs.

First Aid competitions were held again this year in eight zones, the winners from each competed in the Provincial finals at Cranbrook, B.C. The winning team of the Provincial Championship was invited to compete in the Buxton First Aid Competitions in England.

SUPPORT SERVICES SECTION

Engineering Group

The Engineering Group supplies advice to the Board and to industry on all aspects of industrial health and safety. They also conduct and coordinate engineering and research related to industrial health and safety.

INDUSTRIAL HYGIENE DEPARTMENT

Work is continuing with the voluntary compliance plan for encouraging self-sufficiency in the development of Industrial Hygiene programs within the larger industries. This program is progressing according to plan at the Cominco plant in Trail, as well as the Alcan plant in Kitimat.

Similar programs have been introduced into the universities and colleges for the purpose of upgrading their health and safety programs for the protection of their own staff.

With an increasing awareness within the workplace for the need to protect workers from the hazards of asbestos, our staff have spent considerable inspection time in an effort to reduce worker exposure to this serious health hazard.

Intensive educational programs have been made available to the agricultural community in response to requests from various commodity groups and the B.C. Federation of Agriculture.

Industrial Hygiene inspection field staff have been active with inspecting underground work sites, particularly as a result of the Northeast Coal Development.

Increasing attention is being directed to Industrial Hygiene problems as found in office environments: problems such as VDT's, ventilation, and ergonomics associated with various work stations.

A number of our personnel have been involved, in an advisory capacity, with the Regulation Review Process.

To improve efficiency and provide a more direct service, six Industrial Hygiene Officers have been transferred from our head office to the Victoria, Nelson and Prince George area offices.

INFORMATION HOT-LINE SYSTEM

In 1983, the information hot-line system handled over 2,326 telephone enquiries of an industrial hygiene nature. The nature of these calls was as follows:

25% information on chemicals
10% requests for inspections
15% applications of IH&S Regulations
25% information on asbestos
25% information on respiratory protection

The Material Safety Data Sheet Library was expanded and now includes over 3,874 references.

LABORATORY SERVICES

Laboratory Services continued to conduct chemical analysis associated with atmospheric monitoring programs conducted by Board Inspection Officers; analysis of biological fluids from workers on the WCB Biological Surveillance Program; analysis of compressed respirable air from fire departments' rescue and commercial diving operations; analysis of commercial products to assist in WCB claims investigations and other studies. A detailed summary of the analyses performed is available, upon request, from the Manager, Laboratory Services.

The WCB Laboratory also provided technical assistance and analytical support to the British Columbia Ministry of Energy, Mines and Petroleum Resources for the sampling and analyses of dust and metal fume air contaminants and to the Ministry of Labour, Occupational Environment Branch, for the asbestos analysis required in their friable asbestos identification and control program in public buildings.

OCCUPATIONAL HEALTH DEPARTMENT

One of the functions of the Occupational Health Department is to work closely with the Claims Department, providing medical advice on claims concerned with occupational disease. This remained a major activity this year. The department continued to supervise biological monitoring programs for workers exposed to lead, mercury, acetyl choline and pentachlorophenol. The staff are devoting an increasing amount of time to the demands of the Industrial Safety and Industrial Hygiene Departments.

Members of this department supported the Industrial Hygiene Department in the development of safe procedures in the handling of anti-carcinogenic drugs in treatment centres.

The Occupational Health Department has maintained liaison with the Division of Occupational Health, UBC, in promoting interest of post-graduate students in the field of occupational health.

Members of this department were also involved in an Occupational Health Seminar sponsored by the University of British Columbia, Faculty of Medicine.

Members of the department have continued to be active in the promotion of educational programs in industry. They have provided 83 presentations this year on various occupational health topics. This activity included 45 hours to the Occupational Health Nursing Course at Douglas College in New Westminster.

Since the Board's involvement with the Agricultural Industry, an increasing amount of time is being devoted to the specialized occupational health problems that are found in the agricultural community.

During 1983, this department carried out 242 physical examinations and 135 visits to industrial sites. Most of this activity was the result of claims, but some were the result of requests from industrial hygienists, management, unions, individual workers and family physicians.

HEARING SECTION

In 1983, the Hearing Section moved into the head office complex in Richmond from their original address on Shellbridge Way.

In 1983, the Industrial Audiometric Section has received and processed 70,269 hearing tests from industry; 12,108 baseline and 58,161 annual re-tests. Currently, there are 464 active technicians in the province, 102 of whom were trained in 1983.

The primary emphasis of the Industrial Audiometric Program this year has been to teach technicians in industry to evaluate their conservation efforts by monitoring the hearing test statistics. In addition, the Hearing Section has

been analysing the information from the computer data bank in an effort to evaluate the program from various points of view, including by occupation and class and sub-class of industry.

In 1983, there were 1,222 claims for noise-induced hearing loss. In addition to assessing these new claims, claimants returned to the Hearing Section for re-assessment and fitting of replacement hearing aids.

COMPENSATION SERVICES DIVISION

CLAIMS DEPARTMENT

Claims volume in 1983 continued to reflect the worldwide recession and its impact upon B.C. industry. The number of claims first reported to the WCB in 1983 was 151,815 -- a 5% decrease from the 159,947 claims in 1982.

Significant changes in the year included:

the extension of compensation coverage to agricultural workers as of 4 April 1983;

the introduction of an improved computer system to register claims;

a policy statement on fraudulent claims and the initiation of procedures to discourage fraud;

a major revision of the Claims and Vocational Rehabilitation Policy Manuals, combining them into one manual; to be completed in 1984.

YEAR	NEW INJURIES REPORTED	FATALITIES REPORTED	FATALITIES AS A PERCENTAGE OF NEW INJURIES REPORTED
1974	145,666	242	.17
1975	135,078	246	.18
1976	142,088	182	.13
1977	149,477	176	.12
1978	161,860	208	.13
1979	187,268	260	.14
1980	197,115	220	.11
1981	196,470	222	.11
1982	159,739	208	.13
1983	151,815	165	.11

First payment was made for 148 industrial deaths in 1983. Eighteen of the 148 cases were pensioners who died from causes related to their compensable injuries or diseases.

During the year, 119,704 claims were paid for the first time. Of those:

56,413 were for medical aid only;
60,612 were for temporary total disability;
2,531 were for permanent disability;
148 were for fatal accidents.

The Board set aside $1,116,008 in pension reserves to pay for hearing loss claims allowed in the year.

COSTS

Compensation costs totalled $287,375,128 in 1983 compared with $288,667,948 in 1982. The figures include actual payments made for medical aid and wage loss, as well as a reserve set aside for present and future payments of permanent disability and dependents' pensions awarded in 1983. The expense figures shown in Schedule 1 of the Finance and Statistics section show pension payments made during the year, not reserves set aside.

DISTRIBUTION BY TYPE OF CLAIM

	1983		1982	
	COST	% OF TOTAL	COST	% OF TOTAL
Medical Aid Only Claims	$ 6,739,448	2.3	$ 6,527,085	2.3
*Wage Loss Claims	$158,678,445	55.2	$161,436,677	55.9
**Permanent Disability Pensions	$105,653,917	36.8	$101,251,598	35.1
**Pensions on Fatal Claims	$ 16,303,319	5.7	$ 19,452,587	6.7
***TOTAL	****$287,375,128	100.0	$288,667,948	100.0

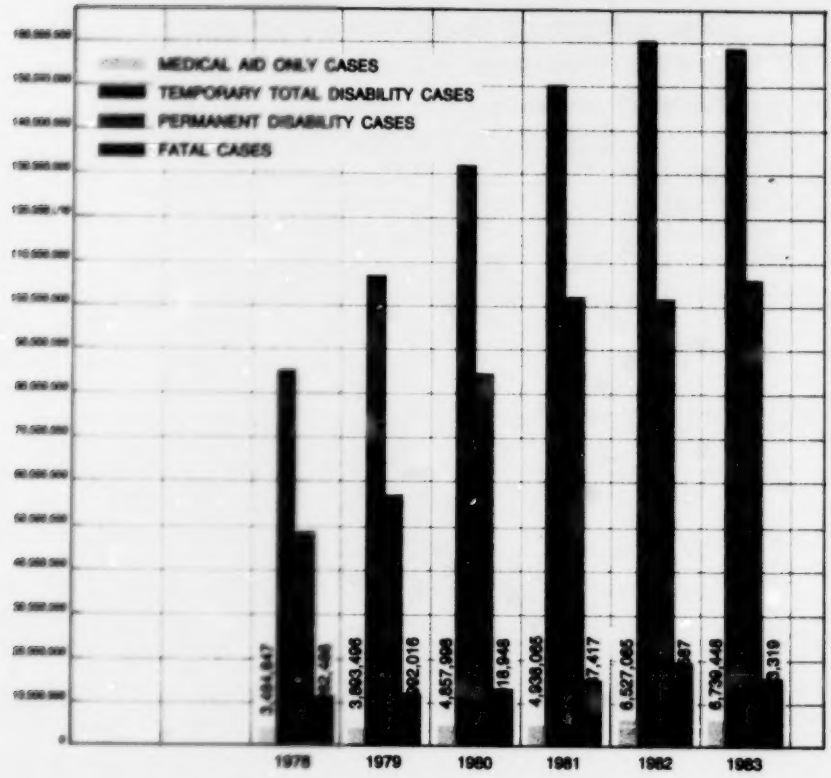
* Includes medical aid benefits paid on the claim.
** Includes medical aid benefits and wage loss paid on the claim.
*** Due to rounding, totals may not balance.
**** The total cost of $287,375,128 differs from the total claims expense of $268,350,000 (Schedule 1, Finance and Statistics section): the former includes pension reserves set aside, the latter includes pension payments made. The claims costs of $287,375,128 are shown by subclass in Table A-2 of the Finance and Statistics section of this report.

MEDICAL AID

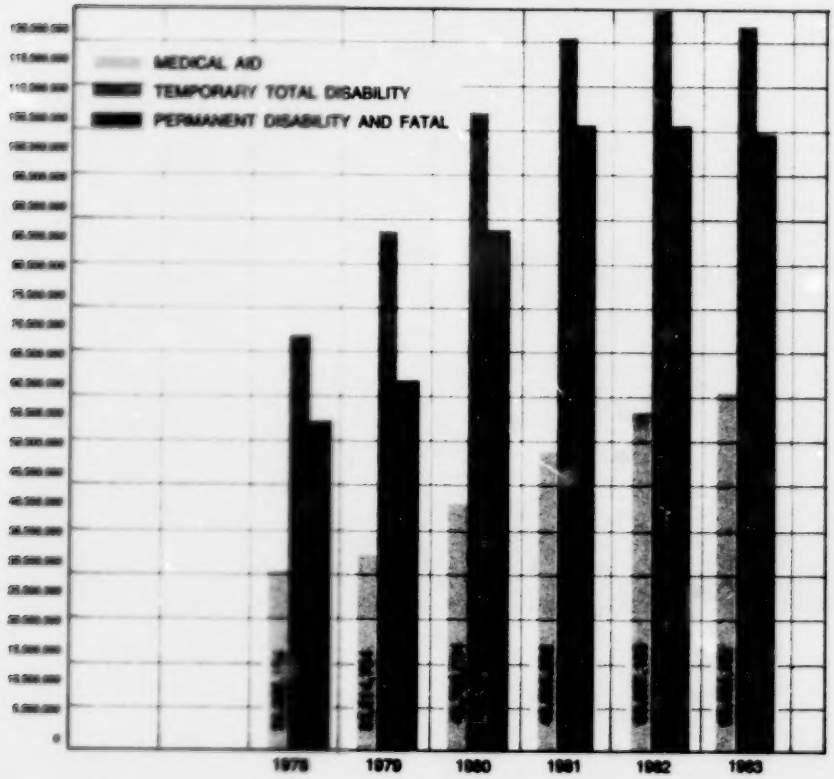
The total cost of Medical Aid in 1983 was $59,464,127, apportioned as follows.

	1983	1982
Hospital Costs	$20,159,118	$18,057,699
Fees to Medical & Other Practitioners	17,671,208	17,787,194
Nurses, Drugs and Surgical Supplies	6,886,868	6,205,032
Physiotherapy	10,384,238	10,556,936
Transportation & Subsistence	4,653,428	4,655,326
Refunds	290,733 CR	325,064 CR
TOTALS	$59,464,127	$56,937,123

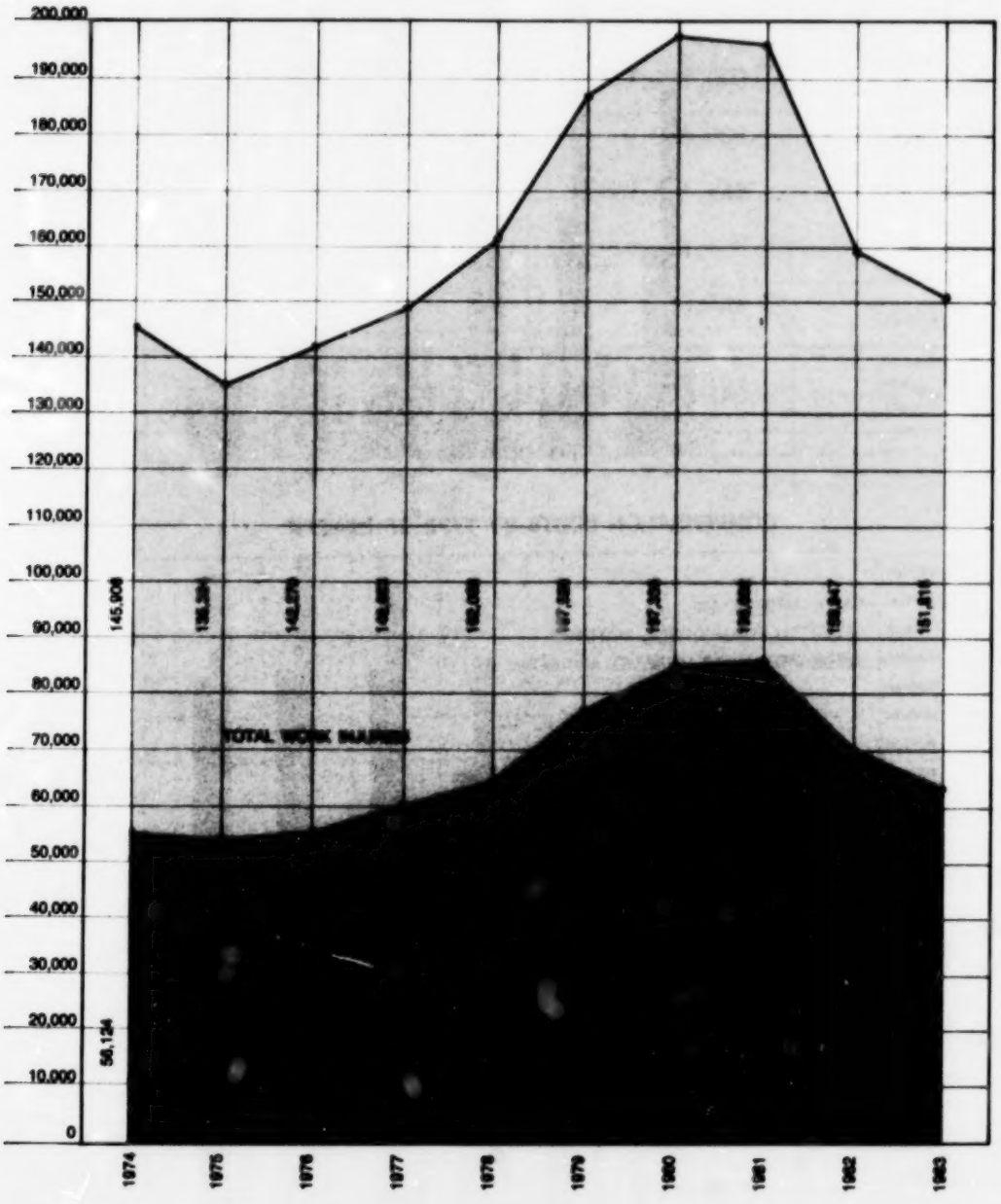
COMPENSATION COSTS BY TYPE OF CLAIM



COMPENSATION COSTS BY TYPE OF BENEFIT



TOTAL NUMBER OF WORK INJURIES REPORTED AND TOTAL NUMBER OF CLAIMS HAVING THE FIRST PAYMENT OF WAGE LOSS COMPENSATION DURING EACH OF THE YEARS 1974-1983



DEATHS OCCURRING IN 1983 AND ACCEPTED BY 1 MARCH 1984

	Adjudication Completed by 1 March 1984		Awaiting Adjudication or Application[2] at 1 March 1984	Total Deaths Occurring in 1983
	Accepted	Disallowed[1]		
Injury, 1983 Occurrence	98	14	12	124
Injury, Pre-1983 Occurrence	6	1	-	7
Industrial Disease - Silicosis	10	-	-	10
Industrial Disease - Other Diseases	7	14	3	24
TOTAL	121	29	15	165

1 Disallowed claims are those that fall within the scope of the Act but are not acceptable, usually because they are not work related.

2 Claims awaiting application typically involve cases where the deceased's relatives elect to sue a third party rather than to claim compensation.

NOTE

There were ten deaths that occurred in 1982 but were not included in last year's table - they were reported to the Board after 1 March 1983.

DEATHS OCCURRING IN 1983 AND ACCEPTED BY 1 MARCH 1984[1] ACCORDING TO AGENCY[2] WITH INSPECTIONAL JURISDICTION

	Workers' Compensation Board	Ministry of Mines	Coast Guard (Includes Fishing Fatalities)	Labour Canada	RCMP/Other Police		Transport Canada	Ministry of Transport and Highways	All Agencies
					Motor Vehicle Accidents	Other			
Injury, 1983 Occurrence	50	2	2	-	24	3	11	6	98
Injury, Pre-1983 Occurrence	5	-	-	-	1	-	-	-	6
Industrial Disease - Silicosis	-	10	-	-	-	-	-	-	10
Industrial Disease - Other Diseases	5	-	-	1	-	1	-	-	7
TOTAL	60	12	2	1	25	4	11	6	121

1 The claims tabulated in this table are the 121 claims from the first column of the previous table.

2 This classification according to agency is done by the WCB.

VOCATIONAL REHABILITATION SERVICES DEPARTMENT

In 1983, the department assisted 11,130 claimants with vocational rehabilitation. Some claimants needed additional skills before they could return to work and the WCB sponsored 850 claimants in retraining programs. Of this number, 675 undertook formal training programs, while 175 joined in training-on-the-job programs.

Generally poor economic conditions made it difficult to return injured workers to productive employment; the excellent cooperation we received from employers helped to place many workers.

MEDICAL SERVICES DIVISION

The physicians in Richmond and in WCB area offices throughout the province supplied advice on the medical aspects of claims and rehabilitation. Specialist consultations in Orthopaedics, Neurosurgery and Internal Medicine are also provided at Richmond and referrals are made by many outside physicians as well as the WCB medical staff.

Presentations on the part played by the WCB physicians in the care of the injured worker and in the compensation system generally have been made to groups of doctors throughout the province and there is an increasing liaison with the profession at large.

During 1983, almost 50,000 cases have been reviewed and over 9,500 claimants have been examined by the medical staff.

THE LESLIE R. PETERSON REHABILITATION CENTRE

The Rehabilitation Clinic uses an interdisciplinary approach in its efforts to return injured workers to good health and productive employment as soon as possible.

The Rehabilitation Clinic continues to receive a number of visitors from various organizations with similar interests. In 1983, there were visitors from the Alberta Legislature, other Canadian Boards (Quebec, Alberta, Ontario), Washington State, Japan, Hong Kong, Australia, Scotland and Holland as well as many local and B.C. visitors.

The Clinic caseload was as follows:

	1983	1982
Number of patients admitted	4,199	4,267
Average daily attendance	490	520
Average length of stay per patient	32.5	27.6

BACK EVALUATION AND EDUCATION PROGRAM

In January 1983, a second Back Evaluation and Education Program was established.

The overall results of rehabilitation have been most gratifying and 90% of the total number of patients with persistent low back pain were discharged fit to return to the work-force.

Several team members of the program have provided educational lectures and demonstrations to groups of industrial management personnel and employees, thereby aiding in the development of more effective methods of prevention of industrial back injuries.

Currently, a major review of data from the last three years' experience is underway. It is anticipated that the results of this study will help improve the management and treatment of low back patients.

LESLIE R. PETERSON REHABILITATION RESIDENCE

The Rehabilitation Residence provides free accommodation for out-of-town clinic patients. The Residence also houses other out-of-town patients requiring the Board's services for hearing disability, prosthesis fitting, and specialist consultation.

The trend to higher Residence occupancy for the 195 rooms continued the first half of 1983. A dramatic turnaround occurred in the latter half of the year, with the occupancy being close to 30% less than the previous year.

ASSESSMENT DEPARTMENT

The number of registered employers increased significantly during the year rising from 77,534 to 82,723 at year end.

In January 1983, an Assessment Department proposal on experience rating was completed and made available to interested employers, employer associations and labour organizations. Written comments were invited and those making submissions were also afforded the opportunity to meet with management of the Financial Services Division for further discussion. These discussions continued to year end. In early 1984, a final recommendation will be made by the department to the Board.

During the year, the department completed its Policy Manual which sets out policy and significant procedures affecting employers. This manual is available to the public on a subscription basis through the Information Services Department.

Effective 4 April 1983, the agricultural industry came within the Workers' Compensation Act. Previously, farming/ranching was not an industry to which the Act applied although employers could register voluntarily if they wished. The number of employers in the farming/ranching industry was 693 at the beginning of 1983 rising to 5,435 at year end.

ASSESSABLE PAYROLLS

Assessable payrolls include those portions of earnings up to the maximum wage rate -- $26,182 in 1983 and $24,700 in 1982. Assessment statistics for the past five years are as follows:

	Number of Employers at 31 Dec.	Assessable Payrolls	Assessments	Maximum Wage Rate
1979	71,039	14,201,378,512	265,331,286	19,300
1980	76,457	16,279,781,281	314,771,323	20,400
1981	81,222	18,555,777,114	415,481,447	22,200
1982	77,534	18,931,652,000	455,726,000	24,700
1983	82,723	19,850,827,000 (est.)	468,062,000 (est.)	26,182

The 1983 and 1982 amounts shown under the caption "Assessments" differ from those on Exhibit 2 of the financial statements, as the latter include adjustments with respect to accruals of estimated assessments receivable.

LEGAL SERVICES DIVISION

During 1983, the Board took successful action on behalf of injured workers and dependents against third parties, other than workers or employers who were responsible for the injuries, recovering a total of $2,461,050. The comparable figures for 1981 and 1982 were $1,346,044 and $2,184,626.

In 226 of these cases, the amount recovered was in excess of that already awarded in compensation benefits. That excess amounted to $1,365,612 and was paid to respective workers and dependents. A total of $1,095,438, representing Board disbursements in these matters, was also recovered.

In accordance with Section 47(2) of the Workers' Compensation Act, employers not registered at the time of an injury may be penalized up to the full cost of that injury. During 1983, the total cost of accident penalties levied under Section 47(2) amounted to $190,442 involving 86 firms, as compared to the 1982 figures of $242,235 involving 119 firms.

Members of the Legal Department acted as Counsel for the Board when suit was brought against the Board and/or its staff with respect to various matters arising out of the administration of the Workers' Compensation Act.

Medical Review Panels, in accordance with Section 58 of the Workers' Compensation Act were administered by the department. A total of 77 claims proceeded to a Medical Review Panel for the determination of a medical dispute.

LIBRARY

The new facilities of the WCB Library have attracted a greatly increased clientele, and materials borrowed from the Library are up some 45% over last year.

Use of the Board Library resources by outside users has also increased by a substantial 26% over 1982, reflecting a growing awareness of the wealth of health and safety information available to workers and employers alike.

Questions come into the Library by mail, by phone or in person from a wide range of individuals from every corner of the province, covering a multitude of topics and subject areas.

INFORMATION SERVICES DEPARTMENT

Increased emphasis was placed on audio-visual training aids for industry. With the cooperation of the Council for Forest Industries and the International Woodworkers of America, a series of 10 slide-tapes on Falling and Bucking were produced and distributed.

As well, the department continued to prepare video-tapes for broadcast on the Knowledge Network. This year, seven hours of such programming was aired and we thank the Knowledge Network for its generous assistance in making broadcast time available. Please see Appendix II for a complete list of programs available.

The agricultural industry came within the workers' compensation system in April, 1983 and special health and safety materials were produced for farmers and farmworkers.

The Films and Posters Section loaned 4,688 films about workplace health and safety and distributed 726,360 pieces of health and safety publications throughout the province on request. (See Appendix II for the list of 1983 publications.)

WCB AWARDS PROGRAM

Recognition of extraordinary effort in the cause of worker health and safety is made by the Board through the WCB Awards Program.

The WCB BRAVERY AWARD is presented to individuals who, despite great personal risk, have rescued or attempted to rescue a B.C. worker from serious injury or death. Seven awards were presented in 1983. They are in the form of gold, silver or bronze medals, a certificate and a cash award.

The WCB HEALTH AND SAFETY AWARDS are given to recognize and encourage new inventions or ideas that will provide workers with improved protection from industrial injury or diseases. Two awards were made in 1983.

The WCB BELT-UP AWARD goes to workers who, in the course of their work duties, have been saved by their buckled-up seat belts from serious injury or possible death. A specially designed belt buckle and certificate are presented to each winner. There were 22 such awards in 1983.

APPENDIX I

The Commissioners of the Board are called upon to adjudicate claims when a claimant or employer appeals under Section 91 from a board of review decision; or when a board of review decision is referred to them under Section 90 for consideration. As at 31 December 1983, 224 appeals were pending. In 1983, the Commissioners received 553 new appeals and 36 were withdrawn; 49 appeals were allowed; 236 were disallowed; 18 were partially allowed and 303 were still pending as at 31 December 1983.

Concerning referrals to the Commissioners, as at 31 December 1983, 31 referrals were pending and 86 new referrals were received during 1983; 29 were implemented; 30 were not implemented and 23 directed for partial implementation, with 35 pending as at 31 December 1983.

APPENDIX II

PRINT/AUDIO-VISUAL PRODUCTIONS OF THE BOARD -- 1983

Regular Publications

1. Workers' Compensation Reporter - Decisions 367-382
2. WCB News - 6 issues
3. Health and Safety Digest - 4 issues
4. Criminal Injuries News Releases - 12 issues
5. Casualty Report Posters - 20
6. Logging Safety Posters - 27

New or Revised Publications

1. Outlining of Assessment Procedures
2. Information for Farmers
3. Information for Farmworkers
4. Registration Information for Farmers and Ranchers
5. Organo-Phosphorus Insecticides in Agriculture
6. Pesticide Safety for Fieldworkers (poster)
7. Ground Skidding Handbook

AUDIO-VISUAL MATERIALS

Video-Tape

1. The WCB -- How It Works For You
2. Safe Handling of Pesticides (also available in Punjabi)
3. Back Talk
4. Survival First Aid (three-part series)
5. How to Investigate an Industrial Accident
6. Clinic Orientation

Slide-Tapes

1. The Supervisor or Owner-Operator Supervisor
2. Planning First Aid Coverage for Fallers
3. Falling Difficulties
4. Falling Sequence: Establishing and Working a Face
5. Domino Falling
6. Working Too Close
7. Snags
8. Landing Bucking for Ground Skidding Operations
9. Winter Falling
10. Fallers' and Buckers' Personal Protective Equipment
11. Kickbacks and the Safe Use of Chainsaws
12. The Bullbucker
13. Noise Control in Sawmills and Planermills

APPENDIX III

FINANCIAL SUPPORT TO RESEARCH AND HEALTH AND SAFETY ACTIVITIES

Within the Board's mandate to support research, as defined in Section 71(4) of the Act, approval was given for several financial grants during the year. Among them were:

$271,667 to UBC Department of Medicine, Occupational Lung Disease Unit.

$147,674 to UBC Department of Health Care & Epidemiology, Division of Occupational & Environmental Health.

$80,000 to Cancer Control Agency of B.C.

$50,000 to UBC Scholarship Fund for School of Audiology & Speech Sciences.

$45,000 to BCIT for two-year diploma program on Occupational Health and Safety.

$30,000 to UBC Department of Medicine, Division of Physical Medicine and Rehabilitation -- Dr. D. Murray.

$25,000 to B.C. Safety Council -- operating grant.

$20,000 to UBC Microsurgery Laboratory.

$10,000 to UBC Department of Continuing Education for Low Back Pain Symposium.

$4,500 to "Othopedic Days" Symposium and printing of papers.

$1,000 to UBC Department of Surgery for Advanced Trauma & Life Support Course.

WCB OFFICES ARE LOCATED IN:

CHILLIWACK
21 - 8635 Young Road
V2P 4P3
Telephone: 792-0751
Telex: 043-61522

COURTENAY
426 - 8th Street
V9N 1N5
Telephone: 338-5484
Telex: 044-62540

CRANBROOK
100 - 7th Avenue S.
V1C 2J4
Telephone: 426-6694
Telex: 041-45155

FORT ST. JOHN
9512 - 100th Street
V1J 3X6
Telephone: 785-8371
Telex: 036-75188

KAMLOOPS
627 Victoria Street
V2C 5T4
Telephone: 374-5621
Telex: 048-8155

NANAIMO
420 Albert Street
V9R 2V7
Telephone: 754-4431
Telex: 044-706

NELSON
327 Baker Street
V1L 4H6
Telephone: 352-2291
Telex: 041-572

PENTICTON
257 Brunswick Street
V2A 5P9
Telephone: 493-2024
Telex: 048-88147

PRINCE GEORGE
299 Victoria Street
V2L 5B8
Telephone: 563-9264
Telex: 047-8608

PRINCE RUPERT
222 - 3rd Avenue West
V8J 1L1
Telephone: 624-6721
Telex: 047-89171

RICHMOND
6951 Westminster Highway
V7C 1C6
Telephone: 273-2266
Telex: 04-357722

TERRACE
4450 Lakelse Avenue
V8G 1P2
Telephone: 635-6536
Telex: 047-85559

VERNON
3306 - 32nd Avenue
V1T 2M6
Telephone: 545-4401
Telex: 048-85277

VICTORIA
320 Cook Street
V8V 4W1
Telephone: 381-2223
Telex: 049-7284

WILLIAMS LAKE
302 - 383 Oliver Street
V2G 1M4
Telephone: 392-2376
Telex: 048-80518